



INCOMPATIBILITY



Incompatibility has been a problem for many years in public safety and transportation agencies. The events on 9/11 highlighted the problem.

Should we have to depend on this roundabout, antiquated system of communication to protect and serve the public? Should our citizens' safety rely on such a chaotic process?











NEWS REPORTERS CAN SEND IMAGES AND REPORT STORIES ANYWHERE IN THE WORLD BUT PUBLIC SAFETY REPONDERS CAN'T TALK TO EACH OTHER IN THE SAME CITY. IS THERE SOMETHING WRONG WITH THAT PICTURE?



Building a Bridge in Transportation and Public Safety and Communications

Multi-State Project CapWIN – a vision for the first multi-state wireless integrated network . This network is built on partnerships and will stand as a model for the country.



Building a Bridge in Transportation and Public Safety and Communications

PARTNERSHIPS

- Partnerships are the foundation of integrated systems
- Open communication with other agencies.
- Building trust and relationships with other organizations and the public.
- Enables inter-agency partnerships that:

7

- Have input from aspects of the community.
- Share governance and direction of solutions.
- Share resources, development, and existing information with all agencies.





Building a Bridge in Transportation and Public Safety and Communications

PARTNERSHIPS

- Provide direct interagency communications and information.
- Provide "real time" information to all agencies.
- Better use of limited resources.
- No duplication of efforts.

8

- Provide critical information for responders and decision makers.
- Have public support and understanding.

I WE MUST CHANGE THE WAY THAT WE DO BUSINESS TO BETTER SERVE AND PROTECT THE PUBLIC.

The major strength of CapWIN is the Partnerships

- Each Agency involved has input into the process
- Governance is shared in CapWIN
- Executive Board makes all major decisions and is the final authority.

CAPWIN

Capital Wireless Integrated Network



Building a Bridge in Transportation and Public Safety and Communications



WE HAVE TO LEARN TO SHARE RESOURCES AND PARTNER TO SOLVE COMMUNICATION INOPERABILITY. TECHNOLOGY IS NOT THE MAJOR ISSUE.

CapWIN EXECUTIVE GROUP LEADERSHIP

Chairman Chief Charles Samarra, Alexandria Police Department, Va

Vice Chairs Deputy Mayor Margaret Kellems, District of Columbia Councilman Jim Estepp, Prince George County, Md Chief Ed Plaugher, Arlington Fire Department, Va.

CapWIN

Participating Agencies

District of Columbia	Maryland	Virginia	Federal Agencies	Other Agencies	
Washington Metropolitan Police	Prince George's Co. Police Department	Alexandria City Police Department	United States Park Police	International Association of Chiefs of Police	
Washington Fire and EMS	Prince George's Co. Fire Department	Alexandria City Fire Department	United States Department of Justice/National Institute of Justice	International Association of Fire Chiefs	
Emergency Management Agency	Montgomery Co. Division of Police	Arlington Co. Fire Department	United States Department of Transportation	National Institute for Missing Children	
D.C. Public Works	Montgomery Co. Division Fire & Rescue Services	Arlington Co. Police Department	Public Safety Wireless Network		
Washington Metropolitan Transit Authority	Maryland State Police	Fairfax Co. Police Department	Federal Bureau of Investigation		
Metropolitan Washington Council of Governments	Maryland State Highway Administration	Fairfax Co. Fire Department	United States Capitol Police		
	Maryland Emergency Management Agency	Virginia Department of Transportation			
	Maryland Institute for EMS Systems	Virginia State Police			
	Prince George's Co. Department of Public Works	Emergency Management Agency			
	Montgomery Co. Department of Public Works	Virginia Emergency Medical Services			

Without CapWIN: No Mobile Communication or Information Access



With CapWIN: Enhanced Mobile Communications & Information Access



The First Responder Interoperability Challenge

Effective incident management for transportation and public safety agencies requires coordination and information sharing among multiple responders.

Incident response and scene management is hampered by the inability of agencies to communicate, particularly



15

The First Responder Interoperability Challenge

- Fragmented and indirect communication takes time and adds unnecessary delay and risk.
- The inability to communicate is evident during major traffic incidents, and other events including school violence, major crimes, train and aircraft accidents, major fires, and major weather events.



CapWIN Requirements

Mobile Data Interoperability

- Three Key Functions:
 - ✓ Messaging
 - ✓ Federated data source access
 - ✓ Incident Management
- Legacy systems
- Browser-based approach for agencies w/o legacy

Open, standards-based, modular, scalable architecture

□COTS-based, minimum development

CapWIN Requirements

High availability (redundant)

□Highly secure

Low total cost of ownership

□Low risk approach

Public and private wireless network support

IBM CapWIN Solution Highlights

□Minimal impact to legacy systems

 Open, scalable, reliable Web-based architecture
Efficient use of limited bandwidth

□Technology standards

□Extensive COTS use

□Low Total Cost of Ownership (TCO)

□Security

□Experience and past performance



		uarter 4th Quarter		1st Quarter			2nd Quarter			3rd Quarter					
ID	Task Name	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
1	CapWIN Project		_												
2	Solution Startup & Monitor Task Orders One, Two and Three		•												
246															
247	Solution Outline - Task Orders One, Two and Three				•										
312															
313	Macro Design - Task Orders One and Three			-											
355															
356	Install Test Environment														
366															
367	Micro Design - Task Order One			-											
430															
431	Build Cycle - Task Order One														
462															
463	Deployment - Task Order One					-		_	5						
491															
492	Macro Design - Task Order Two					•									
532															
533	Establish Test Environment - Task Order Three														
539															
540	Micro Design - Task Order Three							₽₩		-					
600															
601	Build Cycle - Task Order Three														
635															
636	Deployment - Task Order Three											-		I	
670															
671	Solution Close - Phase 1												•	•	

CapWIN Incident Management

The incident management capabilities of the CapWIN solution are focused on enabling enhanced tactical, inter-agency communications, with minimal impact to legacy systems.

The heart of IBM's solution, the CapWIN Message Gateway, consists of two fundamental components:

- A Message Hub
- A Global Directory

□Operational simplicity is imperative.

Incident Management Functions

□Create a group in the CapWIN Global Directory.

Add one's own name, someone else's name, or another group name, as a "member" of a group.

Compose a message for a group and transmit the message to recipients in different agencies (as well as in the originator's agency).

Display the message on the CapWIN interactive GUI or legacy display mechanisms.

Incident Management Functions

Respond to an incident-related message.

Remove a group.

Query the Global Directory to determine what groups are currently active.

Query the Global Directory to determine what User Id's, by group, are currently logged on.

The CapWIN Global Directory: Logical Context



The CapWIN Global Directory: Address Translation



Capital Wireless Integrated Network



CAPWIN

CapWIN Program

Building a Bridge in Transportation and Public Safety Communications





Sponsors

- U.S. Department of Justice, Office of **Domestic Preparedness**
- Maryland State Highway Administration
- Virginia Department of Transportation
- U.S. Department of Transportation (FHWA)
- □ National Institute of Justice, Office Science and Technology's Project AGILE Public Safety Wireless Network (PSWN)









Project Contact Information



www.capwinproject.com

Tom Jacobs /301-403-4594/ tjacobs@wam.umd.edu George Ake /301-403-4601 / gake@wam.umd.edu Fred Davis / 301-403-4592/ fbdavis@wam.umd.edu Bruce Barney/301-403-4531/ bbarney@wam.umd.edu Mike Hill / 301-403-2971 / hillm@wam.umd.edu Bill Henry/301-403-4533 / henryb@wam.umd.edu Center for Advanced Transportation Technology University of Maryland