

# Business Continuity and Epidemics/Pandemics Micro-Survey - 2009

## 1. Demographics

1. Please indicate which of the following best describes the perspective from which you will be answering this questionnaire. If you are a consultant/analyst, please indicate the viewpoint that you are representing:

- Business networking professional
- Public sector (Government, education, etc.) networking professional
- Service provider / Carrier
- Equipment vendor
- Other (please specify)

2. Where is your company headquartered?

- US
- Canada
- Other (please specify)
- UK
- Europe (other than the UK)
- Latin and South America
- Asia-Pacific

3. How many employees are there in your organization? (Please include all locations.)

- 1-100
- 101 - 250
- 251 - 1000
- 1,000 - 5,000
- More than 5,000
- Don't Know / Not Applicable

4. Which *best* describes your job responsibility/title?

- Company officer (e.g., Corporate Executive, COO/VP/Dir, CIO/CTO/VP/Dir)
- IT/Data/Telecommunications Manager
- IT/Data/Telecommunications Engineering Specialist or Technician
- Consultant
- Sales, Marketing, Product Development Staff
- Analyst
- Other (please specify)

5. What is your role regarding planning and or operations/support for Business Continuity?

- None, but interested and informed
- Marginal
- Team member
- Primary responsibility

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## 2. Business Continuity Questions

6. To what extent does your current Business Continuity plan include provisions to address a medical epidemic/pandemic?

	Not at all	Minimally	Somewhat well	Extensively	N/A
	jn	jn	jn	jn	jn

7. To what extent have the current economic conditions affected the staffing/capability to plan/implement/support Business Continuity functions in the event of an epidemic/pandemic?

	Significant decrease	Some decrease	Little change	Some increase	Significant increase	N/A
Plan	jn	jn	jn	jn	jn	jn
Implement	jn	jn	jn	jn	jn	jn
Support	jn	jn	jn	jn	jn	jn

8. How likely is it that the current Swine Flu outbreak will prompt your company to update and/or review its Business Continuity plans sooner than it would have otherwise?

	No impact at all	Slight impact	Moderate impact	Strong impact	Makes it critical	N/A
	jn	jn	jn	jn	jn	jn

9. To what extent are each of the following able to function *effectively* from a remote or teleworking site?

	Not at all	Minimally	Fairly well	Minor degradation	Full capabilities	N/A
Billing/Accounting	jn	jn	jn	jn	jn	jn
Operations (core business)	jn	jn	jn	jn	jn	jn
Engineering	jn	jn	jn	jn	jn	jn
Sales/Marketing	jn	jn	jn	jn	jn	jn
Customer service	jn	jn	jn	jn	jn	jn
Corporate operations (Administration)	jn	jn	jn	jn	jn	jn
Training	jn	jn	jn	jn	jn	jn
IT Staff	jn	jn	jn	jn	jn	jn

10. If you desire, please provide any additional comments on this topic.

11. Please enter your email address below if you would like to receive an early "respondents only" copy of the results.

PLEASE make sure you click the "Done; Record my survey response" link below to record your email address.